2025 National Conference on Information Technology

Building a Digital Future: Advancing Public Service Delivery and Cyber Resilience in Fiji

ABRIDGED VERSION OF PRESENTATION

Agenda

About the Ministry

- Ministry of Communications

National Digital Strategy

- Thematic Focus Areas
- Key Targets

Digital Transformation Initiatives

- digitalFIJI
- businessNOW

Cyber Initiatives

- National Cybersecurity and Resilience Strategy
- National CERT

Ministry of Communications

Department of Communications

- Telecommunications
- Cyber Affairs (Cybersecurity)
- Fiji CERT

Digital Government Transformation Office

- Whole of Government Digital Transformation

Department of ITC Services

- Government Networks and Security
- Procurement of IT goods and services

National Digital Strategy

National Digital Strategy

Vision

Transforming Fiji into an innovative, cyber resilient and digitally empowered society, positioning Fiji as the leading digital economy in the Asia- Pacific.

- NDS is 5-year strategy (2025-2030) that aligns with our broader development agenda, the National Development Plan 2025-2029 and Vision 2050

THE ROADMAP

2025

By 2025:

- Development of a National Cybersecurity Strategy
- Conduct review of Data Protection landscape
- Establishment of National Computer Emergency Response Team (CERT)
- Enhance the Government Data Center Infrastructure
- Conduct a Service Mapping Exercise across Government
- Development of an Integrated Beneficiary Management System (iBMS)
- Development of a unified Government services portal
- Assessment of existing Telecom Infrastructure
- Deployment of 5G

2026

By 2026:

- Comprehensive review of Government ICT services
- Develop Data Protection Legal Framework
- Deliver an Integrated National ID foundational system
- Development of Data Management Framework
- National cloud policy developed
- Develop and implement Infrastructure Sharing and Co-location Policy
- Upgrade the National Forensic Lab
- Develop a comprehensive Digital Literacy Curriculum for Primary, Secondary, Tertiary, informal education levels
- Development of E-Commerce laws and regulations
- Implement incentives for private sector participation in digital initiatives

2027

By 2027:

- Develop a National AI Framework
- Development of accessibility standards for Digital Government Services
- Assess the connectivity of the Government stations in rural and remote areas
- Promote energy efficiency in digital infrastructure using eco-friendly materials and technologies
- Launch Tourism Digital Platform

2028

By 2028:

- 90% teachers trained to deliver digital literacy curriculum effectively
- Encourage Digital Skills Training in the public and private Sector
- Build and enhance digital health infrastructure
- Achieve user registration milestone of 50,000 for the Tourism Digital Platform
- Increased active participation in international digital coalitions and agreements

2029

By 2029:

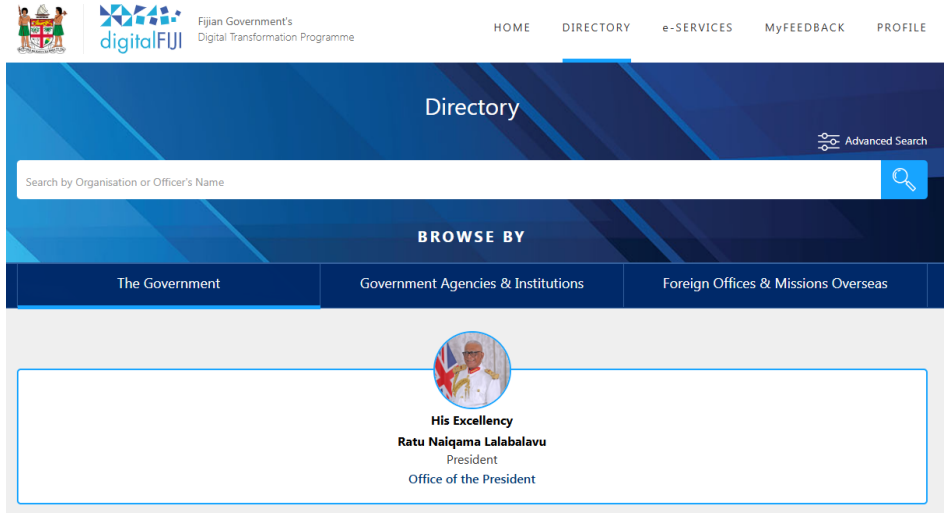
- Establish a nationwide health information exchange (HIE)
  Achieve integration in 50% of digital government projects on the digitalFIJI Stack
- Create targeted vocational and professional training programs including for elderly, marginalised and persons with disabilities to reach at least 10,000 individuals
- Environmentally friendly disposal and recycling of electronic waste policies in place
- Functioning National Digital Sandbox

2030
Key Success Measures

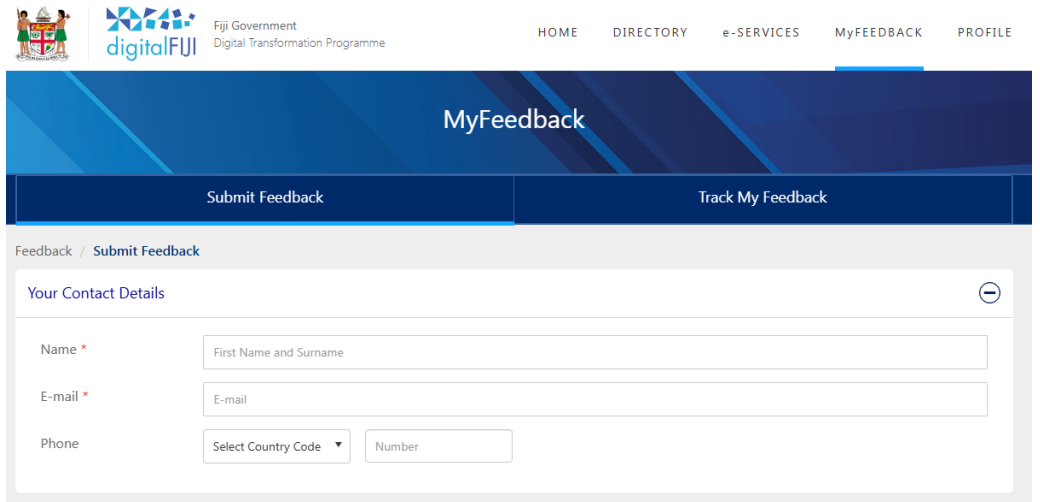
- 80% of key Government services are accessible online
- Creation of 40,000 ICT jobs across various sectors
- Digital inclusion rates reach 80% across all demographics
- Achieve 50% 5G coverage
- Roll out and adoption of National ID
- Businesses adopt strong cybersecurity practices

Digital Transformation Initiatives

digitalFIJI Project

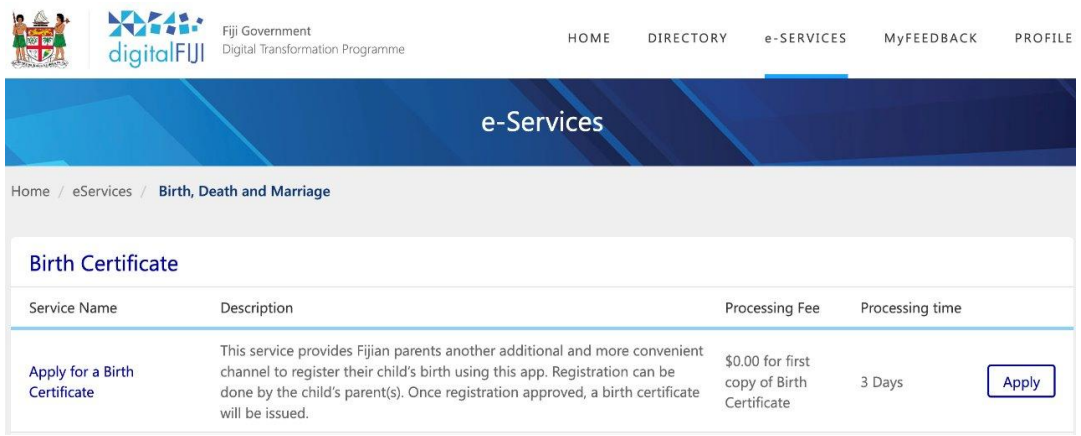


Government Directory

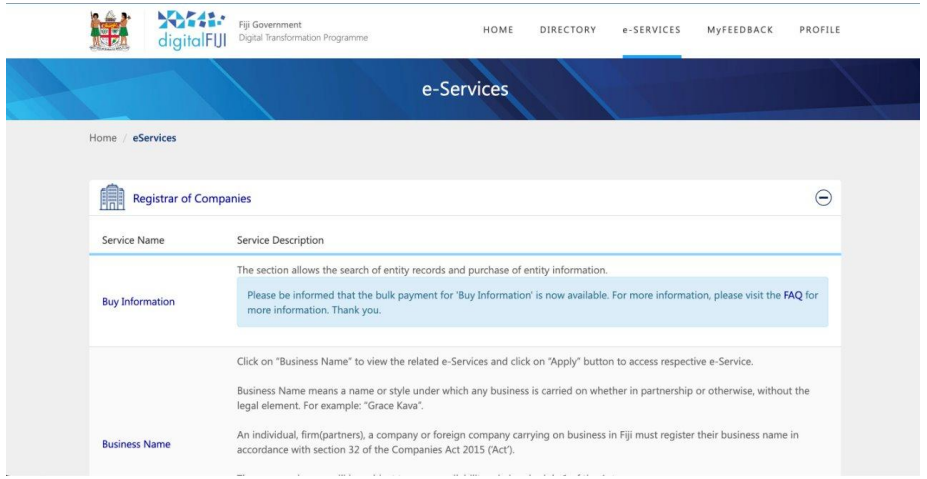


My Feedback

digitalFIJI Project



- Births, Deaths and Marriages



- Registrar of Companies

digitalFIJI Project

COVID-19 Response

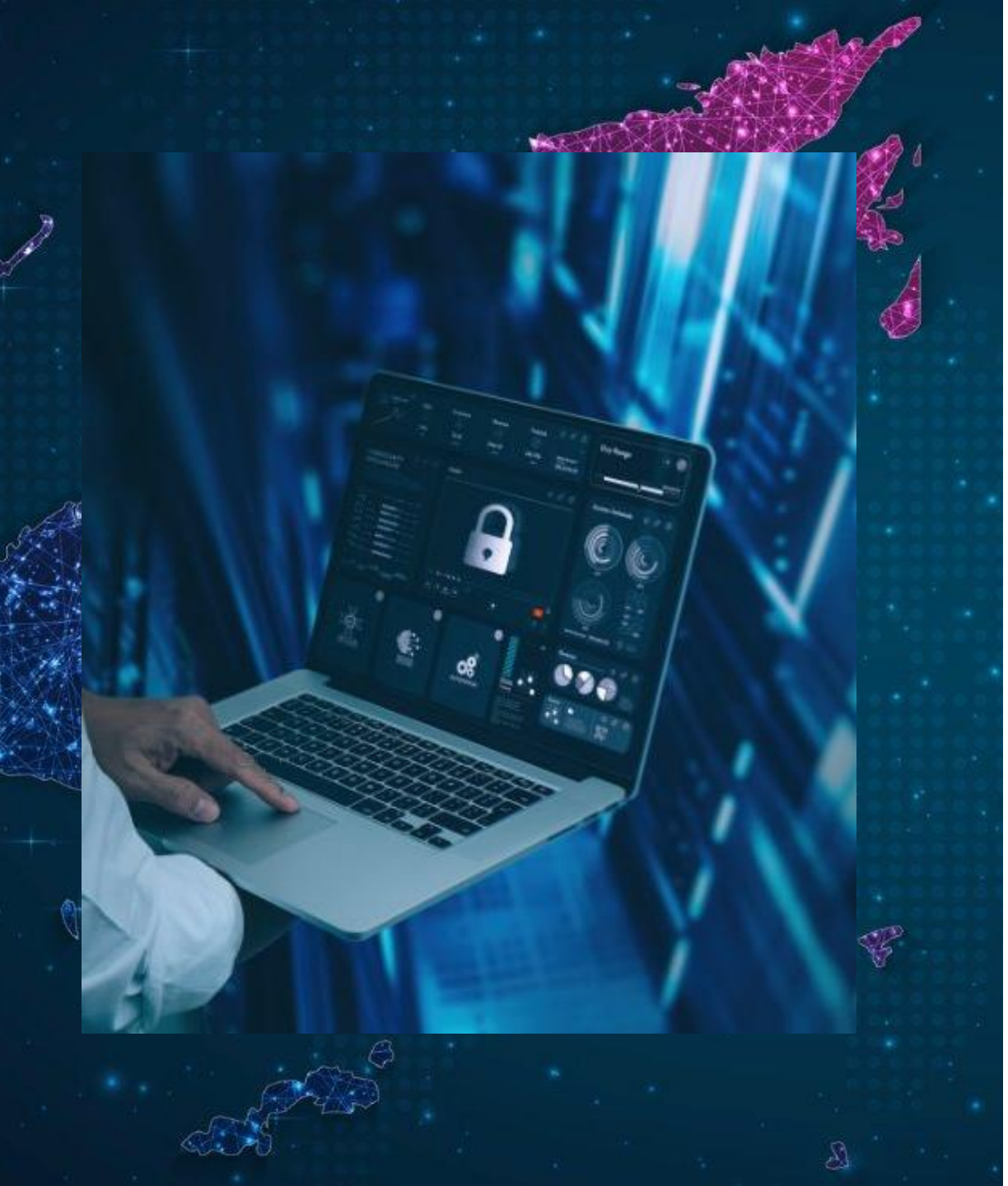
- Vaccine Registry System
- Vax-Check System
- CareFIJI app

digitalFIJI Stack

- eProfile Authentication Gateway
- Common Payment Gateway
- Data Exchange Platform

FILPAS & businessNOW

Cyber Initiatives



National Cybersecurity & Resilience Strategy

National Computer Emergency Response Team (FIJI CERT)

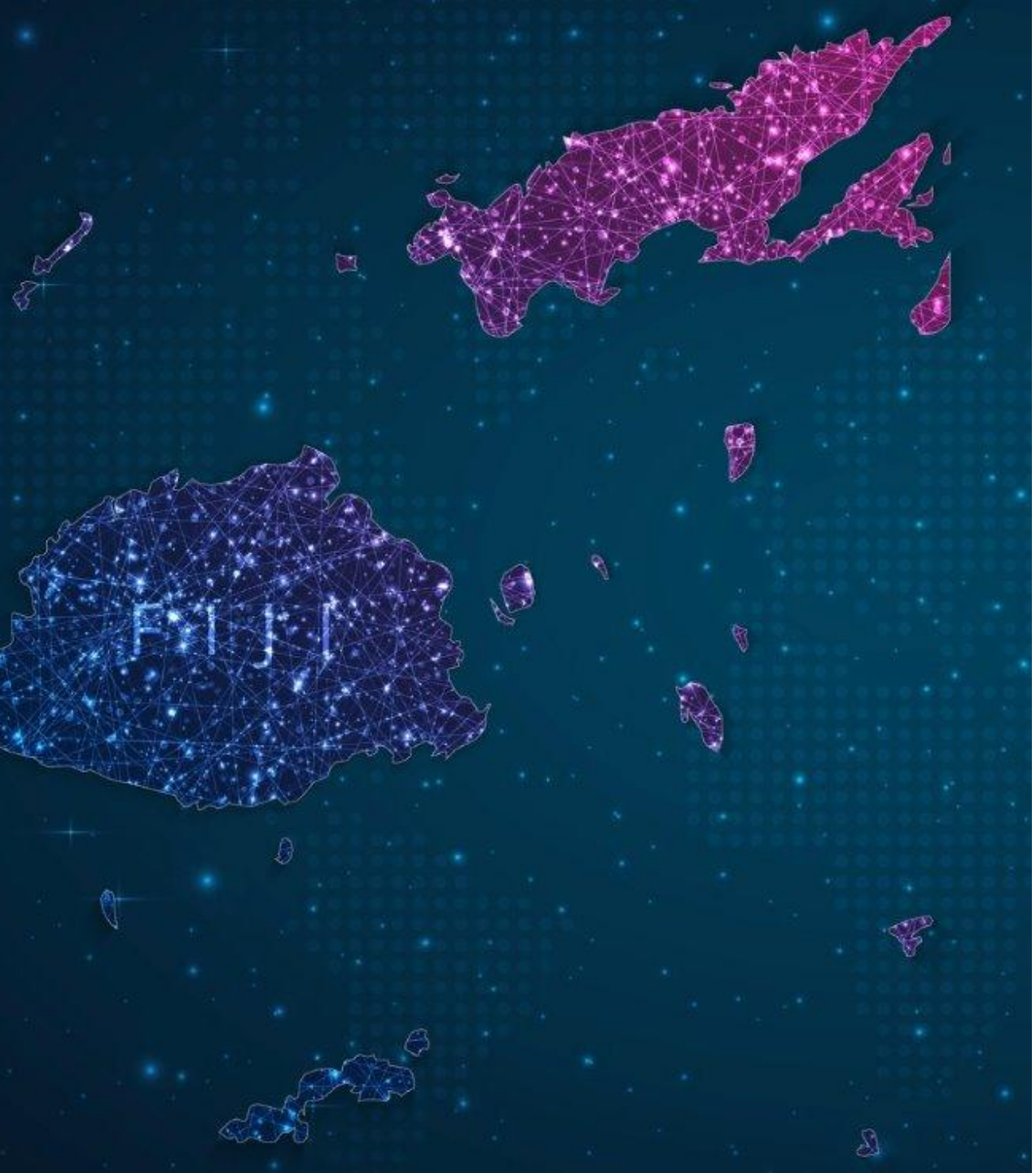
International Engagements

Past

- Accession to Budapest Convention
- Signing Second Additional Protocol of the Budapest Convention
- Actively participating at the United Nations Open-Ended Working Group on the Security of and the Use of ICTs (UN OEWG)
- Host Country for the Pacific ICT Minister's Meeting
- Host Country Pacific Cyber Week

Upcoming

- Signing the UN Convention against Cybercrime



Vinaka