



2025 National Conference on Information Technology

Building a Digital Future: Advancing Public Service Delivery and Cyber Resilience in Fiji

ABRIDGED VERSION OF PRESENTATION



Agenda

About the Ministry

- Ministry of Communications

National Digital Strategy

- Thematic Focus Areas
- Key Targets

Digital Transformation Initiatives

- digitalFIJI
- businessNOW

Cyber Initiatives

- National Cybersecurity and Resilience Strategy
- National CERT



Ministry of Communications

Department of Communications

- Telecommunications
- Cyber Affairs (Cybersecurity)
- Fiji CERT

Digital Government Transformation Office

- Whole of Government Digital Transformation

Department of ITC Services

- Government Networks and Security
- Procurement of IT goods and services



Republic of Fiji



National Digital Strategy

2025-2030

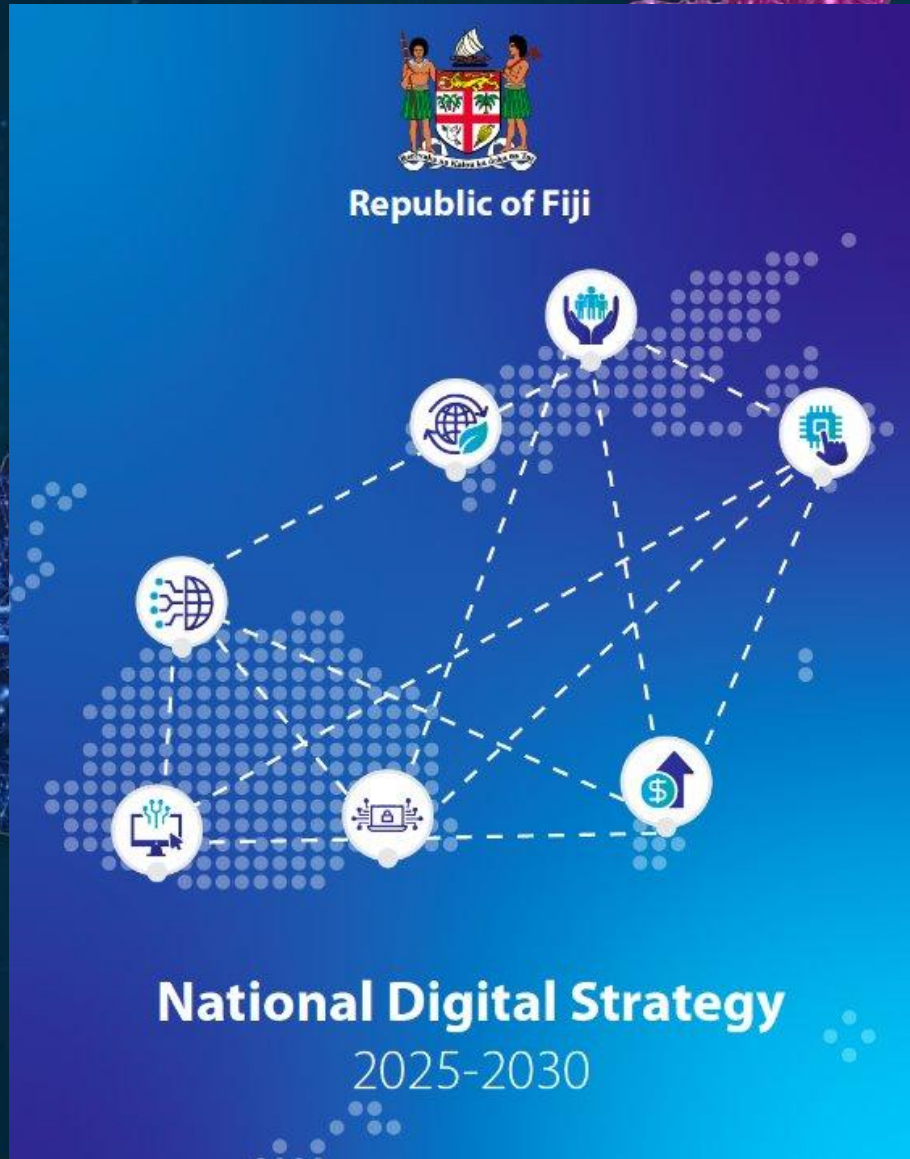
National Digital Strategy

National Digital Strategy

Vision

Transforming Fiji into an innovative, cyber resilient and digitally empowered society, positioning Fiji as the leading digital economy in the Asia- Pacific.

- NDS is 5-year strategy (2025-2030) that aligns with our broader development agenda, the National Development Plan 2025-2029 and Vision 2050



THE ROADMAP

2025

By 2025:

- Development of a National Cybersecurity Strategy
- Conduct review of Data Protection landscape
- Establishment of National Computer Emergency Response Team (CERT)
- Enhance the Government Data Center Infrastructure
- Conduct a Service Mapping Exercise across Government
- Development of an Integrated Beneficiary Management System (iBMS)
- Development of a unified Government services portal
- Assessment of existing Telecom Infrastructure
- Deployment of 5G

2026

By 2026:

- Comprehensive review of Government ICT services
- Develop Data Protection Legal Framework
- Deliver an Integrated National ID foundational system
- Development of Data Management Framework
- National cloud policy developed
- Develop and implement Infrastructure Sharing and Co-location Policy
- Upgrade the National Forensic Lab
- Develop a comprehensive Digital Literacy Curriculum for Primary, Secondary, Tertiary, informal education levels
- Development of E-Commerce laws and regulations
- Implement incentives for private sector participation in digital initiatives

2027

By 2027:

- Develop a National AI Framework
- Development of accessibility standards for Digital Government Services
- Assess the connectivity of the Government stations in rural and remote areas
- Promote energy efficiency in digital infrastructure using eco-friendly materials and technologies
- Launch Tourism Digital Platform

2028

By 2028:

- 90% teachers trained to deliver digital literacy curriculum effectively
- Encourage Digital Skills Training in the public and private Sector
- Build and enhance digital health infrastructure
- Achieve user registration milestone of 50,000 for the Tourism Digital Platform
- Increased active participation in international digital coalitions and agreements

2029

By 2029:

- Establish a nationwide health information exchange (HIE)
Achieve integration in 50% of digital government projects on the digitalFIJI Stack
- Create targeted vocational and professional training programs including for elderly, marginalised and persons with disabilities to reach at least 10,000 individuals
- Environmentally friendly disposal and recycling of electronic waste policies in place
- Functioning National Digital Sandbox

2030

Key Success Measures

- 80% of key Government services are accessible online
- Creation of 40,000 ICT jobs across various sectors
- Digital inclusion rates reach 80% across all demographics
- Achieve 50% 5G coverage
- Roll out and adoption of National ID
- Businesses adopt strong cybersecurity practices



Digital Transformation Initiatives

digitalFIJI Project

The screenshot shows the 'Directory' page of the digitalFIJI website. The header includes the Fiji Government's Digital Transformation Programme logo and navigation links: HOME, DIRECTORY (active), e-SERVICES, MyFEEDBACK, and PROFILE. The main content area has a blue header with 'Directory' and an 'Advanced Search' link. Below this is a search bar with the placeholder text 'Search by Organisation or Officer's Name'. A 'BROWSE BY' section follows, with three tabs: 'The Government' (active), 'Government Agencies & Institutions', and 'Foreign Offices & Missions Overseas'. The main content area displays a profile for 'His Excellency Ratu Naiqama Lalabalavu, President, Office of the President' with a circular profile picture.

digitalFIJI
Fiji Government's
Digital Transformation Programme

HOME DIRECTORY e-SERVICES MyFEEDBACK PROFILE

Directory

Advanced Search

Search by Organisation or Officer's Name

BROWSE BY

The Government Government Agencies & Institutions Foreign Offices & Missions Overseas

His Excellency
Ratu Naiqama Lalabalavu
President
Office of the President

Government Directory

The screenshot shows the 'MyFeedback' page of the digitalFIJI website. The header includes the Fiji Government's Digital Transformation Programme logo and navigation links: HOME, DIRECTORY, e-SERVICES, MyFEEDBACK (active), and PROFILE. The main content area has a blue header with 'MyFeedback'. Below this are two tabs: 'Submit Feedback' (active) and 'Track My Feedback'. The main content area displays a form titled 'Your Contact Details' with a close button. The form has three sections: 'Name' with a single input field for 'First Name and Surname'; 'E-mail' with a single input field; and 'Phone' with a dropdown for 'Select Country Code' and a text input for 'Number'.

digitalFIJI
Fiji Government
Digital Transformation Programme

HOME DIRECTORY e-SERVICES MyFEEDBACK PROFILE

MyFeedback

Submit Feedback Track My Feedback

Feedback / Submit Feedback

Your Contact Details

Name * First Name and Surname

E-mail * E-mail

Phone Select Country Code Number

My Feedback

digitalFIJI Project

The screenshot shows the digitalFIJI e-Services page. The header includes the Fiji Government logo, the digitalFIJI logo, and the text "Fiji Government Digital Transformation Programme". The navigation menu has links for HOME, DIRECTORY, e-SERVICES (highlighted), MyFEEDBACK, and PROFILE. The main heading is "e-Services". Below it, a breadcrumb trail reads "Home / eServices / Birth, Death and Marriage". The section is titled "Birth Certificate". It contains a table with the following data:

Service Name	Description	Processing Fee	Processing time
Apply for a Birth Certificate	This service provides Fijian parents another additional and more convenient channel to register their child's birth using this app. Registration can be done by the child's parent(s). Once registration approved, a birth certificate will be issued.	\$0.00 for first copy of Birth Certificate	3 Days

An "Apply" button is located next to the "Apply for a Birth Certificate" row.

- Births, Deaths and Marriages

The screenshot shows the digitalFIJI e-Services page for the Registrar of Companies. The header is identical to the previous screenshot. The main heading is "e-Services". Below it, a breadcrumb trail reads "Home / eServices". The section is titled "Registrar of Companies". It contains a table with the following data:

Service Name	Service Description
Buy Information	The section allows the search of entity records and purchase of entity information. Please be informed that the bulk payment for 'Buy Information' is now available. For more information, please visit the FAQ for more information. Thank you.
Business Name	Click on "Business Name" to view the related e-Services and click on "Apply" button to access respective e-Service. Business Name means a name or style under which any business is carried on whether in partnership or otherwise, without the legal element. For example: "Grace Kava". An individual, firm(partners), a company or foreign company carrying on business in Fiji must register their business name in accordance with section 32 of the Companies Act 2015 ("Act").

- Registrar of Companies

digitalFIJI Project

COVID-19 Response

- Vaccine Registry System
- Vax-Check System
- CareFIJI app

digitalFIJI Stack

- eProfile Authentication Gateway
- Common Payment Gateway
- Data Exchange Platform

FILPAS & businessNOW





Cyber Initiatives



National Cybersecurity & Resilience Strategy



National Computer Emergency Response Team (FIJI CERT)

International Engagements

Past

- Accession to Budapest Convention
- Signing Second Additional Protocol of the Budapest Convention
- Actively participating at the United Nations Open-Ended Working Group on the Security of and the Use of ICTs (UN OEWG)
- Host Country for the Pacific ICT Minister's Meeting
- Host Country Pacific Cyber Week

Upcoming

- Signing the UN Convention against Cybercrime





Vinaka